

# What's On Tap

## at Consolidated Public Water Supply District No. 1 of Boone County

### Welcome Harrisburg Customers

Consolidated Water is pleased to welcome our new customers in The Town of Harrisburg. The transition was completed on September 28, 2018 when a representative from Harrisburg and a representative from Consolidated Water jointly read all meters in the Town of Harrisburg service area. This reading will be the final reading for your water service from the Town of Harrisburg and is the beginning reading for your service with Consolidated Water.

Rest assured you won't notice a change at the tap since a Consolidated Water connection has supplied the Town of Harrisburg's water for more than 20 years. The monthly bill may look a little different and you may see some new faces, but the water service you rely on for your homes and businesses will be unchanged.

**Remember, this change impacts water service only; you will continue to receive a sewer bill from the Town of Harrisburg.**

We encourage you to contact the District office should you have any questions or concerns during or after this transition, we'll be happy to help!



## 8 is Great!

Today's world is a busy, busy place filled with things to do, places to go, people to see, bills to pay.... Consolidated Water may not be able to help with all of the busy, but we've got bills to pay covered.

Why is Eight so great? Eight is the number of ways you can pay your monthly Consolidated Water bill, so choose the one that works best for you and check it off your "to do" list.

1. Cash \$\$
2. Check – Drop it off or Mail it in
3. Money Order – Drop it off or Mail it in
4. MasterCard or Visa in Person – Walk-in or Drive-Through
5. Online at [consolidatedwater.com](http://consolidatedwater.com) – MasterCard, Visa or E-Check
6. Text – Sign up online at [consolidatedwater.com](http://consolidatedwater.com)
7. Telephone – 844-329-8665
8. Pay Near Me – Cash only at Casey's General Store, Family Dollar or CVS Pharmacy across the U.S.

## Introducing our new Customer Notification System!

A question our customers often ask is "How will I be notified regarding disruptions to my water service?" In the event of a Boil Advisory, our staff is committed to notifying our customers in the affected area. With the recent launch of our new website, we now have the ability to send out alerts to customers through text message or email. In the event a Boil Advisory affects more than 75 customers (or any amount of customer if it is after hours) a notification will be sent out to every customer that signs up for these alerts. This text alert will contain a link to our website where you will find more detailed information about the Boil Advisory and the affected area. If fewer than 30 customers are affected during business hours, our servicemen hang Door Tags notifications within the affected area. During business hours, if 30 to 75 customers are affected, the District may make a combination of Door Tag, Phone Call and email notification. Signing up for alerts is easy! All you need to do is visit our website at [www.ConsolidatedWater.com](http://www.ConsolidatedWater.com) and click on the yellow button that says, "Sign Up for Alerts." We are excited to introduce this new feature for our customers to further demonstrate our ongoing commitment to providing safe water to our community.

Our Customer Notification Procedures chart can be found by clicking the News & Notices link at [www.ConsolidatedWater.com](http://www.ConsolidatedWater.com).





## Time to Fall Back

Now that November is here, it is officially time to set our clocks back one hour starting on November 4 and Daylight Savings time will end until next summer! Daylight Savings ending is a great time to get ready for the colder months that will be here before we know it!

-While you are changing your clocks, check the batteries around the house to make sure they have a fresh battery for the winter months

-Since it is going get darker earlier in the day, now is a good time to put new lightbulbs in throughout the house

-Clear your gutters of all fall leaves so that the rain can have a path to get through

-Prepare for cold and flu season by stocking up your medicine cabinet

-Have your furnace checked to ensure you won't have any issues when it is time to turn it on

## Have you changed your contact information?

Give us a call at 573-449-0324 or send us an email at [staff@consolidatedwater.com](mailto:staff@consolidatedwater.com) to ensure that we are able to contact you!

## Board of Directors

Jerome Glascock, President

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John Spry, Director

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## Your Vote Counts!

It is our responsibility as American citizens to vote! The midterm elections are coming up on November 6, 2018 and your vote is as important as ever. For Missourians, the midterm elections include voting for our United States Senate seat, United States House of Representatives seats, along with other various state and local elections. According to the Washington Post, voter registration is up 12% from 2014!

Of course, before you head to the polls, it is important to educate yourself on the candidates and the issues so you can make an informed decision. Voter information including election dates and polling place locations can be found on the website for the State of Missouri at [MO.gov](http://MO.gov) and also on your County's website.

*We hope to see you at the polls on November 6th!*



## Capital Improvement Project Updates

Keeping infrastructure up to date and reliable is a part of our commitment to providing quality service to our customers. Capital Improvement Projects help ensure that we maintain enough capacity to meet water needs. Below are a few of the Capital Improvement Projects planned for Winter 2018 and Spring 2019.

Project	Date	Estimated Cost
Gilmore Lane - 6" Waterline Upgrade	Winter 2018	\$190,000.00
Route H - 12" Waterline Upgrade	Winter 2018	\$500,000.00
South Well , Liberty Well & Dripping Springs Well - Well House Replacement	Spring 2019	\$860,000.00
Calvert Hill Road - 6" Waterline Upgrade	Spring 2019	\$50,000.00

## Upcoming Closings

Thanksgiving - November 22 & 23

Christmas - December 24 & 25 | New Year's Day - January 1

## The Results Are In

Missouri Department of Natural Resources Public Drinking Water Branch is tasked with monitoring the State's public drinking water supplies to ensure a safe supply of drinking water to Missouri's citizens.

One part of this monitoring requires testing every three years to determine lead and copper levels in tap water. Thirty Consolidated Water customers were recently asked to participate in this testing and were supplied a sampling bottle and sampling instructions. All samples were collected and sent to the lab at the Missouri Department of Natural Resources for analysis.

The results are in and for the current monitoring period all the water sample levels were below the action levels defined in the regulation. Individual sample results will be sent to the participants along with a big "THANK YOU" for assisting with this important testing that benefits all District customers.