

RATE INCREASE



Consolidated Water will increase water rates for all customers effective January 1, 2026. The new water rate will be \$8.15 per 1,000 gallons, up from the current rate of \$7.00 per 1,000 gallons. There will be **no change** to monthly availability rates.

For the average residential customer using 5,000 gallons per month, this change will result in an increase of approximately \$5.75 per month.

We recognize that rising costs have affected many households in recent years, and the District is no exception. While we have worked diligently to streamline operations and delay rate increases by tightening our budgets wherever possible, we have reached a point where further cuts are no longer enough to sustain the high level of service our customers expect.

Water remains one of the most affordable utilities available, and this rate adjustment is essential to maintaining and improving the system infrastructure that supports reliable water delivery today and for future generations.

We appreciate your continued trust in Consolidated Water as your provider of this vital resource.

Monthly Water Usage	Current Rate (\$7.00/1,000 gallons)	New Rate (\$8.15/1,000 gallons)	Monthly Increase
3,000 gallons	\$21.00	\$24.45	\$3.45
5,000 gallons (avg.)	\$35.00	\$40.75	\$5.75
7,000 gallons	\$49.00	\$57.05	\$8.05
10,000 gallons	\$70.00	\$81.50	\$11.50

Notes: Availability rates remain unchanged. These estimates reflect usage only (excluding any taxes, fees or availability charges)

KEEP AN EYE OUT FOR UNAUTHORIZED FIRE HYDRANT USE

Did you know that using or taking water from a fire hydrant without permission is against the law? Unauthorized hydrant use can cause sudden drops in water pressure, damage equipment, and even affect the water quality in nearby homes. It can also mean that water needed for firefighting might not be available when it's most critical.

If you ever notice someone connecting to or using a fire hydrant, please contact the Water District right away to let us know. Try to share details like the location, time and a description of any vehicles or people involved.

Your quick call helps us protect the water system and keep our community safe and prepared in case of an emergency.



REMINDERS



- ⇒ If you are mailing a check for payment without the payment stub, please include the service address and account number to ensure the payment is applied correctly.
- ⇒ Please make sure your contact information is up to date with the District so we can reach you if needed.

2026 CLOSINGS

January 1	New Year's Day
January 19	MLK Jr. Day
February 16	Presidents' Day
May 25	Memorial Day
June 19	Juneteenth
July 3	Independence Day
Sept 7	Labor Day
October 12	Columbus Day
November 11	Veterans Day
November 26	Thanksgiving
November 27	Thanksgiving
December 24 (at 12:00pm)	Christmas Eve
December 25	Christmas

BOARD OF DIRECTORS

John Collier, President *Subdistrict II*
 James Kyd, Vice President *Subdistrict III*
 John Spry, Director *Subdistrict I*
 Alan Bennett, Director *Subdistrict IV*
 Melinda Bobbitt, Director *Subdistrict V*

Tanner Crane, General Manager
 Lauren Kile, Clerk

LEAK RESPONSIBILITY

District Responsibility

Consolidated Water is responsible for the water line between the meter and the public water distribution main and for the meter (unless the customer tampers with the meter).

Customer Responsibility

All leaks occurring between the meter and the property served are the responsibility of the customer.



CAPITAL IMPROVEMENT PROJECT UPDATES

Keeping infrastructure up to date and reliable is a part of our commitment to providing quality service to our customers. Capital Improvement Projects help ensure that we maintain enough capacity to meet water needs. Below is a partial list of the Capital Improvement Projects the District has completed in 2025 and what the District has planned for 2026.

2025 Projects Completed	Final Cost
Highway 63 Bore @ Eagle Knoll: Installation of 1,500 feet of 8-inch water main including a 640 feet bore crossing Highway 63 between South Mount Pleasant Road and Westbrook Drive. This project created a redundant feed to the southern portion of the District. <i>Completed Fall 2025</i>	\$300,000.00
Pierpont Area Upgrade Phase 1: Upgrading approximately 7,500 feet of existing waterline with of 6-inch waterline along Tomlin Hill Road. <i>Completed Summer 2025</i>	\$286,000.00

2026 Planned Projects	Estimated Cost
Old No. 7 Upgrade Phase 1: Installation of 5,800 feet of 8-inch water main from Dripping Springs Road North to a point near Silver Fork Creek. <i>Construction estimated to begin Spring 2026</i>	\$360,000.00
Dripping Springs Upgrade Phase 1: Installation of 5,800 feet of 8-inch water main from the intersection of Dripping Springs and Old No. 7 west to Gilbert Road. <i>Construction estimated to begin</i>	\$360,000.00
Pierpont Area Upgrade Phase 2: Installing 4,600 feet of 6-inch water main from Forest Creek Drive south along Tomlin Hill Road	\$170,000.00