

# What's On Tap

## at Consolidated Public Water Supply District No. 1 of Boone County

### Rate Change

Consolidated Water will increase water rates for all customers effective with the July 1, 2021 billing. The water rate will increase from \$6.60 per 1,000 gallons to \$6.80 per 1,000 gallons. The monthly base rate will remain unchanged. The average residential customer will see an increase of approximately \$1.00 per month (5,000 gallons usage) due to this increase. We know rate increases are never a popular subject, but at a fraction of one cent per gallon, we believe you recognize the outstanding value represented by the delivery of this resource to your home. While water remains one of the most affordable utilities for District patrons, incremental rate adjustments are necessary to help ensure system infrastructure is maintained for the years and more importantly generations to come.

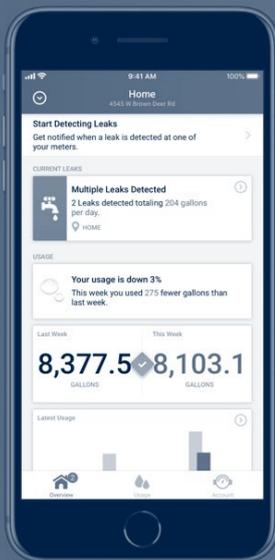
### Sprinkler System Tune Up

Sprinkler systems can keep your lawn lush and green but failing to monitor this system can mean your water bill is higher than it needs to be, and your grass is not just watered, it's saturated. The following tips can make sure your system is ready for the season and your wallet is greener from the savings.

- ⇒ Check sprinkler heads for orientation, turn on the sprinkler system and monitor each zone to see if the head needs to be adjusted. This quick check will keep you from watering driveways and sidewalks, they won't grow.
- ⇒ Check for green patches around sprinkler heads, these patches may indicate a head is leaking and needs repair.
- ⇒ Water when it's not sunny or windy so the water makes it to your lawn. Evaporation and wind can cancel your efforts.
- ⇒ Don't set it and forget it. Perform spot checks throughout the season to make sure your program is running at the intervals and times you have set.
- ⇒ Install a rain detection monitor so sprinklers don't run after you've received a predetermined amount of rain.



All your water usage info in one place.



### Eye On Water



First reported in the Fall 2020 newsletter, Consolidated Water's meter changeout program is well underway with just more than 1,000 smart meters installed at various locations in the District. These meters not only monitor and report leaks and backflow events to District staff, but even more importantly, they provide a way for you to tap into this information on your smartphone, tablet, or desktop computer. Eye On Water is the program that lets you monitor usage or be alerted to a potential leak. Registering for Eye On Water requires only three pieces of information, your email address, your zip code, and your Consolidated Water account number. Once you are registered, you will be in the know whether at home or on the go. Contact the District billing office to see if a new meter has been installed at your location.

### Customer Web Portal

The District will soon implement a new Customer Web Portal for online payments. There will be no change in the way to access the portal, just click the green [Paying Your Bill](#) button on the consolidatedwater.com home page. From there, you can process a Quick Pay payment with a MasterCard, Visa, or Discover or you can Register your account to set up an automatic bank draft or automatic payment from your MasterCard, Visa or Discover.

**NOTICE: CUSTOMERS CURRENTLY SET UP FOR AUTO PAY THROUGH THE DISTRICT'S WEBSITE WILL NEED TO COMPLETE A NEW REGISTRATION TO ACTIVATE AUTO PAY IN THE NEW PORTAL. PLEASE CONTACT THE DISTRICT OFFICE IF YOU HAVE ANY QUESTIONS.**

# Consumer Confidence Report



The District's 2021 Consumer Confidence Report is now available. The report can be accessed by clicking the Consumer Confidence Reports button on the homepage of the District's website [www.ConsolidatedWater.com](http://www.ConsolidatedWater.com) or by navigating to the Mo Dept of Natural Resources website address, [www.dnr.mo.gov/ccr/MO3024055.pdf](http://www.dnr.mo.gov/ccr/MO3024055.pdf) You may pick up a paper copy of the report at the District office drive-thru or make a phone request that a copy be mailed to your home.

The information for this report is compiled from the results of required testing performed over prescribed time periods in the prior year(s), so collection dates referenced in the report may span multiple years. District water is groundwater sourced from a network of 13 wells throughout the District's service territory.

## Upcoming Closings

- May 31—Memorial Day
- July 5—Independence Day
- September 6—Labor Day
- October 11—Columbus Day
- November 11—Veterans Day
- November 25 & 26—Thanksgiving
- December 24 (noon) & 27—Christmas

## Board of Directors

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## Wanted: Leak Detectives

Warmer temperatures mean more people are outside enjoying the season change from winter to spring. For some it's time to hit the trail for a walk or bike ride while others are mowing the lawn, planting a garden or landscape, or just doing some spring cleaning. While the District monitors the distribution system continuously, staffing levels do not allow us to be in all areas of the District at all times, this is where you come in.



You are our eyes and ears throughout the District and as such you may be the first to discover a leak in your area. If you see a wet spot in a place that is normally dry or notice an area is greener than the weather would allow, there may be a leak. Consolidated Water is happy to come out and check for a leak, just email us at [staff@consolidatedwater.com](mailto:staff@consolidatedwater.com) or call us at 573.449.0324. Please provide your name and contact information and as much information about the location of the suspected leak as possible. Remember, the District can only repair leaks that are on the District main or on a service line to the meter. Waterlines extending from the meter to your home are not installed or maintained by the District. Leaks are costly for all of us so be a Consolidated Water Leak Detective and help us keep water loss to a minimum.

## Capital Improvement Project Updates

Keeping infrastructure up to date and reliable is a part of our commitment to providing quality service to our customers. Capital Improvement Projects help ensure that we maintain enough capacity to meet water needs. Below are a few of the Capital Improvement Projects as we continue 2021.

Project	Estimated Cost
Highway 163 Phase 2 (Bonne Femme Church Road to Turtle Creek on High Point Lane) Under Construction: 12,000' of 8" PVC waterline and 1,200' of 6" PVC Estimated Completion Date: Fall 2021	\$561,667.00
Route M Phase 2 (PUD Lane to Cedar Tree Lane) In Design and Easement Acquisition: 5,900' of 8" PVC waterline Estimated Completion Date: Spring 2022	\$280,000.00
Highway UU Waterline Replacement (Blue Jay Way to Van Horn Tavern Road) In Design and Easement Acquisition: 7,100' of 12" PVC waterline Estimated Completion Date: Spring 2022	\$550,000.00
Calvin Drive Waterline Upgrade (Route M to Lost Cabin Rd) In Design and Easement Acquisition: 7,200' of 6" PVC waterline Estimated Completion Date: Spring 2022	\$250,000.00
Route K & Sinclair Road Roundabout Relocation & Upgrade Coordinated project with City of Columbia to relocate and upgrade 2,600' of existing 4" waterline to 8" waterline at the intersection of Route K, Sinclair Road, Old Plank Road and Arrowhead Lake Drive. Estimated Completion: Summer 2021	\$59,000.00