CONSOLIDATED WATER
Boone County, Missouri

New District Customer,

Welcome to Consolidated Public Water Supply District No. 1 of Boone County, Missouri. As a member of the Missouri Rural Water Association, we are committed to providing you with quality water and service.

Our office is located at 1500 N 7th St, Columbia Mo 65201. Office hours are 8:00 a.m. to 4:30 p.m. Monday through Friday. The office telephone number is 573.449.0324. For after-hours emergency service please dial the office telephone number and press "1" to be connected with our answering service.

Monthly bills for water service are mailed on the first working day of each month. Payment for the monthly bill is due on or by the 15th, or the next business day if the 15th is on a weekend or federal holiday. Payments received in our office after the due date will be assessed and a late payment penalty equal to ten percent (10%) of the billed amount. Your water meter is read monthly by District meter reading staff.

To assure proper credit to your account when making payment, please detach and enclose the portion of your billing statement that includes the bar code. The remaining portion of the bill with information including service dates, usage and billed amount should be retained for your records. Payments may be made in the form of cash, check, money order, MasterCard, Visa or Discover and are accepted during business hours in the lobby or at our convenient drive through window. After hours payment may be made in the night deposit in the drive through. Envelopes are provided for your convenience.

Bills may be viewed and/or paid (MasterCard, Visa, Discover) on the Customer Web Portal, accessed from the District's website www.consolidatedwater.com. You may also set up a monthly direct debit to a checking or savings account at your financial institution from the portal.

In the event your account becomes delinquent, and your service disconnected for said delinquency, you will be required to pay the account balance in full plus a $75.00 reconnect fee to have service restored. Payment on accounts disconnected for delinquency is accepted in the form of cash, money order or credit/debit card (MasterCard, Visa or Discover) only. Payment for reconnection is not accepted in the field. After hours payment for reconnection may be made in the night deposit with a money order or online for next business day service reconnection.

Consolidated Water publishes a newsletter periodically throughout the year to keep our customers up to date on District news. Our Water Quality Report is available each year on or before June 30. Please contact our office if you have questions or concerns regarding your service. We look forward to serving you.

Sincerely,

Office Assistant
Consolidated Water

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Rate Schedule

Water	$8.15 per 1,000 gallons
Monthly Availability Fee (Base Rate) Metered Service (Pro-rated From Date of Service Connection)	$15.00 – 5/8" meter $37.50 – 1.0" meter $75.00 - 1.5" meter $120.00 – 2.0" meter $240.00 – 3.0" meter $375.00 – 4.0" meter $750.00 – 6.0" meter $1,200.00 – 8.0" meter $30.00 – 2 User $45.00 – 3 User $60.00 – 4 User
Monthly Availability Fee (Base Rate) Fire Line	$5.00 per inch of Pipe Diameter
Monthly Backflow Admin Fee	$2.00 Per Backflow Device

Other Fees and Charges

Meter Deposit	5/8 x 3/4	$ 100.00
	1-inch	$ 200.00
	1.5-inch	$ 400.00
	2-inch	$1,200.00
	3-inch	$1,200.00
	4-inch	$1,200.00
	6-inch	$1,200.00
New Account Set Up Fee		$ 10.00
Reconnection Fee Locked Meter		$ 30.00
Reconnection Fee Meter Locked for Non-Payment		$ 75.00
Broken Lock		$ 50.00
Meter Test		$ 50.00

Payment is not accepted in the field.

Town of Harrisburg customers must establish sewer service with Harrisburg prior to the start of water service with Consolidated Water. Contact Kathy Wilhite, Harrisburg City Clerk, to set up sewer service. Ph. (573) 808-0360